

Vidya Prasarak Mandal, Mulund (E)

R Z Shah College of Arts, Science and Commerce

Established in 2003 - Affiliated to University of Mumbai

Mithagar Road, Mulund East, Mumbai - 81 | www.vpmrzshahcollege.edu.in

2024-2025

Student and Staff Grievance Redressal Cell

Composition of the Student and Staff Grievance Redressal Cell

Dr. Barkha Shamnani	I/C Principal and Chairperson
Mrs. Shilpa Jadhav	Convener
Mr. Mangesh Korde	Member / O.S

Objectives of Grievance Redressal Committee

- To Provide a mechanism to address student-staff grievances.
- To take measures to solve the problems faced by student-staff

Grievance Redressal Mechanism for Student Staff – Guidelines

a) What is a Grievance?

A grievance may be any kind of discontent or dissatisfaction or negative perception, whether expressed or not, arising out of anything connected with college that a student/staff thinks, or even feels, is unfair, unjust or inequitable.

b) The Grievances can be categorised under the following heads:

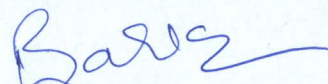
- ✓ Academic
- ✓ Non-Academic
- ✓ Discrimination
- ✓ Harassment
- ✓ Any other

c) Where is the Grievance box installed?

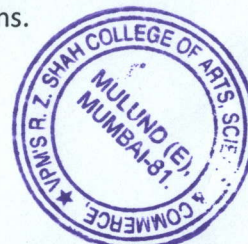
The Grievance box is installed on the first floor near Room No. 103. So, student / staff can write their names or put anonymous grievances in the box during college hours.

d) Activities conducted by the Grievance Redressal Cell are

- ✓ Address the student-staff grievances with teacher-educators in the Redressal Committee and the Principal
- ✓ Every Second and Fourth Saturday, check of the Suggestion box and conveying the suggestions/grievances to the Grievance Redressal Committee.
- ✓ Conduct group as well as personal guidance / counselling sessions.
- ✓ Conduct regular mentoring sessions.
- ✓ Provide Personal Counseling Sessions.


Principal

V.P.M's R.Z. Shah College of Arts, Science, Commerce
Mithagar Road, Mulund (E), Mumbai-81.



Student and Staff Grievance Redressal Cell

Grievance /Suggestion Application Form

1. Name : _____
2. Class : _____
3. Contact Number : _____
4. Email : _____
5. Suggestion /
Complaint : _____

Student Sign



Bardz

Principal

V.P.M's R.Z. Shah College of Arts, Science, Commerce
Mitivagar Road, Mulund (E), Mumbai-81.